

ADVERTISEMENT FOR WALK IN INTERVIEW

Eligible candidates are invited for **WALK IN INTERVIEW** for filling up of various vacancies under (24 x 7) Child Help Line “1098” service for children as per the SOP issued by GoI. D.O. No. CW-II-22/42/2022-CW-II (e-104516) dated 31st March, 2023. The vacancies of contractual positions are lying in various levels of Women & Child Development Control Room (WCD-CR at state level) and Child Help Line - District Child Protection Unit level (CHL-DCPU) of **Baksa, Biswanath, Bongaigaon, Chirang, Charaideo, Darrang, Dhemaji, Dhubri, Dibrugarh, Dima Hasao, East Karbi Anglong, Kokrajhar, Goalpara, Morigaon, Nagaon, Nalbari, Sonitpur, Tamulpur, Tinsukia, South Salmara, Sribhumi, Udalguri, Kamrup Metro (Guwahati Railways CHL)** district under the Mission Vatsalya Scheme sponsored by GoI, MWCD and implemented by the Department of Women and Child Development, GOA.

- **First day/date of walk in Interview: 29th January, 2026.**

Reporting time in between 09.30 am to 11.00 am strictly, for the candidates of following districts-**Baksa, Biswanath, Bongaigaon, Chirang, Charaideo, Darrang, Dhemaji, Dhubri, Dibrugarh, Dima Hasao, East Karbi Anglong, Kokrajhar, Goalpara, Kamrup Metro (Guwahati Railways CHL).**

- **Second day / date of walk in Interview: 3rd February, 2026.**

Reporting time in between 10.00 am to 11.00 am strictly for the following districts-**Morigaon, Nagaon, Nalbari, Sonitpur, Tamulpur, Tinsukia, South Salmara, Sribhumi, Udalguri** and WCD Control Room at Kamrup Metro.

Preference will be given to the Local Candidates of the district concerned

Venue of Interview: Conference Hall, Office of the State Child Protection Society, Assam, H/N-46, near Survey police point, Guwahati, Kamrup Metro.

Note: The services- of CHL is round the clock (24 x 7) and need to provide outreach service for children in crisis; hence selected candidates will be required to work in shifts & roster-based duty (Day & Night) mandatorily.

Sl.	Position	District/ Place of Vacancy & No. of Vacancies	Eligibility Criteria	Fixed remuneration
1	Call Operator	(V. positions-04) WCD Control Room, Beltola, Guwahati, Assam	<ul style="list-style-type: none">• Any Graduate from a recognized University with at least 2 years' experience of computer application.• Diploma in Computer Application is must.	Rs. 14,000/- Per Month

2	Project Coordinator	(V. Positions-04)	<ul style="list-style-type: none"> • Post Graduate degree in Social Work, Sociology, Child Development, Education, Human Rights, Public Administration, Law, Psychology, Psychiatry, Public Health, and Community Resource Management from a recognized University. • Diploma in Computer Application is must. 	Rs. 23000/- Per month
		Biswanath(01), Dhemaji(01), South Salmara (01).		
		Morigaon (01)	<ul style="list-style-type: none"> • Experience: At least 2 years' experience in project formulation, implementation, monitoring, reporting, networking and supervision preferably in the field of Women & Child Development. 	
			<ul style="list-style-type: none"> • Preference will be given to the personnel having working experience in Existing Child Help Lines Services. 	
3	Counselor	(V.Positions-06)	<ul style="list-style-type: none"> • Graduate in Social Work/Sociology/Psychology/ Public Health/ Counseling from a recognized university. • Preference will be given to the candidates having Post Graduate in the mentioned subjects. 	Rs. 18000/- Per month
		East Karbi Anglong (01) Bongaigaon (01) South Salmara (01) Tamulpur (01)	<ul style="list-style-type: none"> • Preference will be given to the personnel working in Child Help Lines Services. 	
		Tinsukia (01) Goalpara (01)	<ul style="list-style-type: none"> • PG Diploma in Counseling and Communication also will be preferred. 	
4	Child Helpline Supervisor	(V. Positions-15)	<ul style="list-style-type: none"> • Graduate, preferably BA. in Social Work, Sociology, Computer Sciences Information Technology Community Service, Social Sciences from a recognized university. • Weightage for an experienced 	Rs. 16000/- Per month
		Bongaigaon (02),		

		Chirang (01), Dibrugarh (01), Dima Hasao (01), East Karbi Anglong (01), Kokrajhar (01), Morigaon (01), Nagaon (02), Nalbari (01), South Salmara (02), CHL Ghy Railways (02)	candidate relating to Child Protection. Diploma in Computer Application is applicable.	
			<ul style="list-style-type: none"> • Preference will be given to personnel of working in Emergency Child Helplines. 	
5	Case Worker	(V. Positions-10) Biswanath (01), Charaideo(01), Darrang (01), Dhubri (01), Sonitpur (01), South Salmara (01), Udalguri (01) Sribhumi (01) Bongaigaon (01) Baksa (01)	<ul style="list-style-type: none"> • 12th passed from a recognized Board/ Equivalent Board. Good Communication Skills. Weightage for an experienced candidate relating to Child Protection. • Preference will be given to personnel of working in Emergency Helplines / DCPU. 	Rs. 14000/- Per month
6	Security Guard	(V. Positions-01) WCD Control Room, Beltola, Guwahati, Assam	HSLC Passed	Rs. 12000/- Per Month
7	MPS Staff	(V. Positions - 02)	Class IX Passed	Rs. 9000/- Per Month

	WCD Control Room, Beltola, Guwahati, Assam	
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Important Criteria:

Candidates must submit the following documents before interview board.

1. Standard Form for the post Applied for
2. Educational Qualification (as mentioned above for each post)
3. Age proof certificate (HSLC)
4. Voter ID card
5. Aadhar Card
6. Work experience (for each post as mentioned above)
7. One set of self-attested copies of educational qualification (HSLC/HS/ BA/MA-certificate, admit, mark sheet, passport photo, aadhaar-card, pan card, voter ID, working experience certificate etc (as per the post as mentioned above).

Other Criteria:

1. Age: Candidate should not be less than 21 years or more than 38 years of age as on 01/01/2026. The age limit of the candidate will be calculated based on the HSLC Admit card or pass certificate issued by recognized Central / State board / Council and no other document shall be accepted in lieu of the mentioned documents
2. The candidate must be permanent resident of district concerned where post is applied for.
3. The candidate must produce Voter ID card as a proof of residency.
4. Submission of Police verification report is mandatory after selection to ensure credibility and accountability.
5. Candidates will have to produce all the original academic documents for verification.
6. Percentage (%) obtained in HS / Degree (last educational qualification required for the position as mentioned above) will be considered as baseline mark for selection.
7. Preference will be given to the personnel having working experience in Existing Child Help Lines Services.

Conditions of Contract:

- **Duration of contract:** The engagement of the employee shall be purely on temporary basis, initially for 11 months only and likely to be extended based on performance.
- The candidate must have the attitude and aptitude to work **Day & Night Duty** on roster basis.
- No work from Home will be allowed.
- The position is not transferable.
- 12 Days normal leave in a year and 6 months maternity leave is only permissible during the contract period as per SOP of Govt. of India.

Termination of Contract:

- The employer may terminate any employee at any point of time due to any misconduct, misreporting, unsatisfactory performance or negligence in duty without prior notice.

List of total vacancies:

Sl.	District Name	Positions	Designation
1	Baksa	1	Case worker
2	Biswanath	1	Project Coordinator
	Biswanath	1	Case worker
3	Bongaigaon	2	Supervisor
	Bongaigaon	1	Counsellor
	Bongaigaon	1	Case worker
4	Charaideo	1	Case worker
5	Chirang	1	Supervisor
6	Darrang	1	Case worker
7	Dhemaji	1	Project Coordinator
8	Dhubri	1	Case worker
9	Dibrugarh	1	Supervisor
10	Dima Hasao	1	Supervisor
11	East Karbi Anglong	1	Counsellor
	East Karbi Anglong	1	Supervisor
12	Goalpara	1	Counsellor
13	Kamrup (M) Railways	2	Supervisor
14	Kokrajhar	1	Supervisor
		20	
1	Morigaon	1	Project Coordinator
	Morigaon	1	Supervisor
2	Nagaon	2	Supervisor
3	Nalbari	1	Supervisor
4	Sonitpur	1	Case worker
5	South Salmara	1	Project Coordinator
	South Salmara	1	Counsellor
	South Salmara	2	Supervisor
	South Salmara	1	Case worker
6	Tamulpur	1	Counsellor
7	Tinsukia	1	Counsellor
8	Udalguri	1	Case worker
9	Sribhumi	1	Case Worker
10	WCD Control Room (State level)	4	Call Operator
11	WCD Control Room (State level)	1	Security Guard
12	WCD Control Room (State level)	2	MPW
	Total	22	